



CASE STUDY



VoIP phone system installation JOHNSEY ESTATES

ABOUT

Johnsey Estates offer a wide range of office premises, workspace rentals, and development projects. Having built a diverse portfolio of leisure, office and industrial units, as well as property investment opportunities, the company relies heavily on its telephone and internet systems.



BUSINESS CHALLENGE

- The current phone system was outdated and couldn't use call routing or even add a new user.
- The system couldn't keep pace with the growth of the company – so it was inefficient and difficult to use.
- Johnsey Estates had looked at other VoIP systems – but the features and benefits DataKom offered could not be matched elsewhere.
- Conference calling and additional direct dial phone numbers were a priority – as was the ability to transfer all the existing telephone numbers with no loss of business.
- DataKom also provided state-of-the-art handsets to support VoIP phone system features – all with exceptional sound clarity.

“ We transferred our phone system online to a cloud-based solution. This has helped to streamline our daily operations and support our conference calls.

Geraint Bowen



KEY SOLUTIONS



KLOUDPBX PHONE SYSTEM

Feature-rich, cloud-based phone system with the latest technology.



CONFERENCE CALLING

Allows multiple people to join (or leave) a call – at any time – from any location.



SELF-MANAGEMENT

Ability to manually make changes to settings by using the simple web portal.



TRAINING PROVIDED

Shown how to use the KloudPBX portal with complimentary webinars providing additional support.



SAME PHONE NUMBER

Our team transferred the existing number to the new phone system.



NEW HANDSETS

With key features such as DND, call forwarding – and exceptional sound clarity.



ACCOUNT MANAGER

A dedicated local manager oversees the company's account and conducts monthly reviews – saving you time – and money.



ONGOING SUPPORT

The DataKom team is always on hand for any queries.

Call us today on

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